



Welcome to Chrispy Waterpark Resort!

Please find below all needed information for an amazing holiday.

Dining

“Afroditi” Main Restaurant

07.00 - 10.00 American breakfast buffet and show cooking

10.00 - 10.30 Late Breakfast

12.30 - 15.00 Lunch buffet and show cooking

18.30 - 21.30 Dinner buffet and show cooking

All meals are served in buffet style. Gloves and face mask are mandatory while being served.

Dress code in our restaurant is casual.

Lunch baskets and early breakfast are available upon request. Guests are not entitled to lunch boxes on their departure day. Should you wish to order your lunch boxes or early breakfast please address yourselves to the reception desk on the previous day before 20:00. You can make your order via phone call from your room, dialing “9”.

“Splash Park” All Day Snack

10.00-18.00 Warm and cold snacks for you to enjoy by the Splash Park

Sandwiches, Deserts, Fruit, Finger Food for all tastes, Soft Drinks, Juices, and “ Grab and Go” Snacks like sandwiches, cake etc.

“Poseidon” Main Bar

09.00 – 00:00 Opening hours

09.00 - 23.00 Refreshments, filter coffee, water, soft drinks, local wine, local draft beer, ouzo, brandy.

13.00 - 23.00 Alcoholic drinks - Long Drinks

18.00 - 23.00 Alcoholic drinks (Cocktails & Long Drinks).

10.00 - 18.00 Ice Cream.

“Manolis” Greek Resto & Day Bar

18.00 – 21.30 A la carte taverna with Greek specialties and traditional Cretan Atmosphere. Extra charge. One free meal per week available for all inclusive guests, upon reservation at the reception desk.

10.30 – 18.00 Refreshments, filter coffee, water, soft drinks, local wine, local draft beer, selected sour and sweet snacks Grab & Go.

Swimming Pool and Water Park use.

You are kindly informed that the swimming pools are open from 09.00 to 20.00.

The water park is open daily from 10.00 until 18.00. Please always comply with the swimming pool and water park rules for your own safety.

Please do notice that reserving sun-beds by towels is not allowed. Towels will be collected at the reception desk or by the pool.

Bed linen and room towels are not to be used outside the room.

The beach is **NOT** private. Sunbeds and parasols on the beach **DO NOT** belong to the hotel.

When the sea is rough and the red flag is flying, **DO NOT** swim, it is dangerous!

Beach/Pool towels

You may hire your beach towels at the reception for 5€ per week. There is additionally a refundable deposit of 5€ per towel. Change of towels is accomplished at the reception of the spa.

Activities

- Spa Services (only body and facial treatments) are available with extra charge at “Spa Wellness” in the area below the Main Restaurant.
- Animation scheduled 6 days per week. Please check the animation plan on the info board.

Activities for children

- Children’s playground.
- Children’s swimming pool and water park section.

Mini Market

There is a mini market nearby the main entrance of the hotel where you can buy tobacco, post-cards and stamps, alcohol and refreshments, confectionery products, ice-cream, sanitary articles and swim nappies, cosmetics, beach towels, beach wear and beach equipment, local products, souvenirs, etc.

Safety deposit boxes

Available in all rooms free of charge. Please ask for your key at the reception desk.

Use of Telephone in the room

In order to call the reception desk, please dial “9”.

In order to call in another room, please dial “1” before the room number.

Room Cleaning Service

Cleaning every day except Monday and Change of bed linens and towels: Every 3 days due to special measures for the Prevention of Spread of COVID-19.

In case you need towel change please address to the reception desk or call at number 9 from your room.

Thank you for helping us conserve the natural resources and protect the environment!

CHECK – OUT

Check-out time is at 11.00. Should you desire late check-out and day use of your room please contact the reception desk. Possible only upon request and availability. Day use till 16.00 costs 40€. Day use till 18.00 costs 60€. Day use till 22.00 costs 80€.

After check out time (11.00) the access to all inclusive facilities is ceased.

Other reception services (24 h/day)

Rooms: Should you wish to receive a wakeup call please ask so at the reception desk. You may ask at the reception desk for a kettle, an iron or a mosquito repellent appliance. You may ask our laundry service on extra charge at the reception desk.

Other: Should you wish to exchange money please address yourselves to the reception desk. For any kind of information such as area information, bus timetable, taxi reservations, excursions you may also contact the reception desk.

Credit cards accepted: Visa, MasterCard

Automatic Bank Machine: on the main road, direction to Kolimbari or Tavronitis.

Dear Guest, please bear in mind that:

- The hotel **does not** assume any responsibility at all for your belongings and valuables not being kept in the safe deposit box, **neither** for your car in the parking place by the hotel, **nor** anything being kept in it.
- You are liable for any damage you might cause in your room or the premises during your stay.
- You are kindly requested not to feed the stray animals, the hotel staff takes care of them.
- Entrance in all Food and Beverage outlets , is only allowed after careful and xonsistent use of sanitizer that the hotel provides in all entrances/exits.

SMOKING IS NOT ALLOWED IN THE HOTEL ROOMS.



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We wish you a pleasant and relaxing stay!

We will be available for anything more you may need.

With Compliments,

The Management and staff of

“CHRISPY Waterpark Resort”

